

1-800-658-4457

Your safety is #1 at Panhandle Coop. We ask that you take a few moments to read through the information enclosed to ensure the safety of yourself, friends and family members. If you have a question, concern or safety issue please don't hesitate to call 1-800-658-4457.

Panhandle Coop Propane Division offers several different options for you propane needs, which we have listed in detail below. For more information or to sign up for one of our programs please call 1-800-658-4457.

All accounts need to be in good standing to take advantage of these programs.

<u>Annual Early Fill (Summer Fill) Program</u> offers discounts on propane pricing during the summer months to those customers who wish to fill their tanks for winter and take advantage of traditionally the lowest priced propane of the year. During May, June, July, August we offer our annual summer fill/early fill program. Which ends August 31st of each year. If you fill your tank or order a <u>minimum of 200</u> gallons or more you qualify for this special pricing. **Price are subject to change at any time.**

A "30-60-90" Day financing program Is available on early fill/summer fill deliveries that are 300 or more gallons. The total delivery amount is divided into 4 equal payments with the first one due at the time of signing. Please ask for the "30 -60-90" day financing when placing order to get prior approval from Credit Dept. This option is only available once a year specifically for Early Fill/Summer Fill only with prior credit approval.

Secure Comfort Budget Payment Plan offers the convenience of a consistent monthly payment for your heating needs. The program starts in June and runs for 12 months, with May being the settlement month. We estimate your annual propane usage in May, and lock in your price on a contract. You then receive the contract which you sign and return with your first payment to activate the agreement. Then we send you a payment book to help you remember your monthly payment, or you can elect to pay by EFT (electronic funds transfer) or you can provide your credit card information, and we will bill your monthly payment to your credit card every month. In May, we will settle your account. You may have a balance to pay if we under-estimated your usage, or you may have a credit if we over-estimated. This is a great way to know exactly how much you will pay each and every month for your propane, without the worry of running out or wondering how high the price will go. Missing 2 or more payments will render the contract "null & void" and you will no longer be eligible for the program.

WINTER CONTRACTS:

Fixed Price Contract offers a fixed price contract for propane during the months of September through May. This contract is generally best when locked in during June, July, or August and has traditionally saved our customers money by beating the high winter prices. To participate you must book a **minimum of 500** gallons and a signed contract must be on file to participate. If contracted gallons are not purchased by May 15th you will lose the right to purchase at the locked in price and are subject to a \$.20/gallon re-stocking fee if at least 50% of gallons are not delivered. The contracted price begins to apply to booked gallons on Sept 1 of the same year.

Prepaid Price Contract offers a discounted fixed price contract for propane during the months of September through May. This contract is generally best when locked in during June, July, or August and has traditionally saved our customers money by beating the high winter prices. You must **pay** for a minimum of 500 gallons. Payment for gallons contracted must be paid for at the time in advance and have a signed contract on file to participate. If contracted gallons are not purchased by May 15th you will lose the right to purchase at the locked in price. The contract then begins to apply toward your paid gallons on Sept 1 of the same year.